



## WARRANTY INFORMATION

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*The mattress warranty is provided by the manufacturer thereof. To determine the manufacturer of your mattress, please refer to the law tag sewn to the border.*

### Ignite Series - 15 YEAR LIMITED WARRANTY

The manufacturer of your mattress guarantees that your Pure Energy Sleep System™ Ignite mattress will be replaced or repaired at the manufacturer's option, without cost to you, should it be deemed defective because of faulty workmanship or structural defects during the first ten (10) years of the warranty, excluding specific limitations contained herein. It is understood that this limited warranty does not include a normal increase in the softness of Pure Energy Sleep System™ mattress materials --- aspects which do not affect the recovery qualities of the mattress. This warranty covers any deterioration in the cell structure of the materials that causes the mattress to have a visible indentation greater than 1 1/4 inch for Ignite Series mattresses not associated with a sag in the foundation or platform. If such defects occur during the remaining 5 (5) years of this limited warranty we will, at our option, repair the mattress or replace the mattress at a prorated charge to you.

### Radiance Series - 20 YEAR LIMITED WARRANTY

The manufacturer of your mattress guarantees that your Pure Energy Sleep System™ Radiance mattress will be replaced or repaired at the manufacturer's option, without cost to you, should it be deemed defective because of faulty workmanship or structural defects during the first ten (10) years of the warranty, excluding specific limitations contained herein. It is understood that this limited warranty does not include a normal increase in the softness of Pure Energy Sleep System™ mattress materials --- aspects which do not affect the recovery qualities of the mattress. This warranty covers any deterioration in the cell structure of the materials that causes the mattress to have a visible indentation greater than 3/4 of an inch for Radiance Series mattresses not associated with a sag in the foundation or platform. If such defects occur during the remaining ten (10) years of this limited warranty we will, at our option, repair the mattress or replace the mattress at a prorated charge to you.

### Natural Series - 25 YEAR LIMITED WARRANTY

The manufacturer of your mattress guarantees that your Pure Energy Sleep System™ Natural mattress will be replaced or repaired at the manufacturer's option, without cost to you, should it be deemed defective because of faulty workmanship or structural defects during the first ten (10) years of the warranty, excluding specific limitations contained herein. It is understood that this limited warranty does not include a normal increase in the softness of Pure Energy Sleep System™ mattress materials --- aspects which do not affect the recovery qualities of the mattress. This warranty covers any deterioration in the cell structure of the materials that causes the mattress to have a visible indentation greater than 3/4 of an inch for Natural Series mattresses not associated with a sag in the foundation or platform. If such defects occur during the remaining fifteen (15) years of this limited warranty we will, at our option, repair the mattress or replace the mattress at a prorated charge to you.

Our mattress has been designed to work with a firm, wood, completely flat, non-spring foundation. The manufacturer's warranty is based on tests conducted on the product with such foundations as "sets". THEREFORE, SUBSTITUTING INAPPROPRIATE MANUFACTURERS' FOUNDATIONS OR BOX SPRINGS IS NOT ACCEPTABLE AND WILL VOID YOUR MY PURE ENERGY SLEEP SYSTEM™ WARRANTY AND ALL OTHER WARRANTIES, WHETHER EXPRESSED OR IMPLIED, INCLUDING, WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. Mattresses that are placed on approved by manufacturer platform bases will be honored a full warranty. You may be required to provide proof as to the quality of the foundation being provided to your mattress in the event of a warranty claim.

All warranties contained herein shall not apply if the mattress, foundation, or cover has been physically abused, damaged, burned, cut or torn. This warranty is valid only to the original purchaser of the product. If the original purchaser sells the product, the subsequent purchaser takes the product "as-is" and "with all faults." All transportation costs are the responsibility of the purchaser and are additional to any prorated charges. You must provide proof of purchase for any warranty claim. You may contact the manufacturer's customer service department. This limited warranty gives you specific legal rights. You may also have other rights that vary from province to province.

## Use and Care Instructions

1. If necessary your Pure Energy Sleep System™ mattress may be folded slightly with the top side to make it easier to move.
2. The product has been designed to work with a firm, wood, completely level, non-spring foundation. FAILURE TO USE SUCH A FOUNDATION WITH THE MATTRESS WILL VOID YOUR PURE ENERGY SLEEP SYSTEM™ WARRANTY AND ALL OTHER WARRANTIES WHETHER EXPRESS OR IMPLIED INCLUDING, WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. Unless you currently have a firm, wood completely level, non-spring foundation, you should not use your existing foundation with the mattress.
3. Like any new bed, it may take time to get accustomed to the unique feeling of the Pure Energy Sleep System™ mattress. Some people might be uncomfortable on the first night. Others, however, may need a few nights to adjust to the unique feeling of the Pure Energy Sleep System™ mattress.
4. The mattress may have a slight odor remaining from our manufacturing process. All materials have this characteristic. This is normal and completely harmless. Because of the density of the Pure Energy Sleep System™ mattress materials, it may take a few days for the odor to fully dissipate.

**Register Online.** For easy registration of your warranty visit [www.pureenergysleep.ca](http://www.pureenergysleep.ca)